



Wildcat Travel Group

Terms & Conditions / Client Travel Agreement

Effective Date: June 10, 2026 (Version 1.0)

Business Name	Wildcat Travel Group
Legal Entity	RamNet Enterprises, LLC.
Business Address	131 Green Bay Drive, Daphne, Alabama 36526
Phone	859-433-0171
Email	Byrian@WildcatTravelGroup.com
Website	www.WildcatTravelGroup.com
Host Agency, if applicable	Outside Agents
Seller of Travel Registration Numbers, if applicable	Florida Seller of Travel No. FST ST15578 - California Seller of Travel No. 2090937-50 - Washington UBID No 603189022

Client Traveler and Trip Information Form: Please fill out the following secured form about the travelers and trip desired, if not already: <https://form.jotform.com/261534251230041>

Our Mission Statement: At Wildcat Travel Group, our mission is to transform travel dreams into unforgettable journeys. We are dedicated to providing trusted guidance, personalized service, and extraordinary experiences that connect people, cultures, and destinations while creating memories that last a lifetime.

Our Vision Statement: To become the most trusted travel partner for families, individuals, groups, and organizations by delivering extraordinary travel experiences, exceptional service, and lasting relationships that inspire exploration and enrich lives.

Our Company Values:

1. Integrity - We conduct every interaction with honesty, transparency, and professionalism. Our clients trust us with their vacations, celebrations, and adventures, and we honor that trust by always putting their best interests first.
2. Exceptional Service - We believe every traveler deserves personalized attention and care. We strive to exceed expectations through responsive communication, expert guidance, and unwavering support before, during, and after every journey.
3. Excellence - From planning to execution, we are committed to delivering high-quality travel experiences. We continuously seek knowledge, partnerships, and opportunities that enhance the value we provide to our clients.

4. **Adventure** - Travel has the power to inspire, educate, and transform lives. We encourage exploration and embrace opportunities to help travelers discover new destinations, cultures, and experiences.
5. **Relationships** - People are at the heart of everything we do. We build lasting relationships with our clients, partners, suppliers, and communities through trust, respect, and genuine care.
6. **Stewardship** - We are committed to being responsible stewards of our resources, our communities, and the destinations we serve. We support sustainable and ethical travel practices whenever possible.
7. **Gratitude** - We are grateful for the opportunity to serve our clients and share in their life's adventures. We approach every interaction with humility, appreciation, and a servant-hearted mindset.
8. **Community** - As a member of the Wildcat family of businesses, we believe in supporting and strengthening the communities we serve through engagement, service, and meaningful connections.

Our Promise to You: We promise to provide honest guidance, personalized service, and carefully planned travel experiences that allow our clients to travel with confidence, explore with purpose, and create memories that last a lifetime.

Terms & Conditions

These Terms & Conditions govern all travel planning, booking, consultation, itinerary design, payment processing, and related services provided by Wildcat Travel Group. By submitting a travel inquiry, signing a proposal, paying a planning fee, authorizing payment, approving a quote, making a deposit, or otherwise using our services, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.

Some states require seller-of-travel registration or disclosures. Wildcat Travel Group should confirm whether its own registrations, host agency registrations, exemptions, or required disclosures apply before using this document publicly.

1. Role of Wildcat Travel Group

Wildcat Travel Group acts as a travel advisor, planner, and booking intermediary between you and independent third-party travel suppliers. These suppliers may include, but are not limited to, airlines, cruise lines, hotels, resorts, tour operators, excursion providers, transportation companies, travel insurance companies, destination management companies, theme parks, rail operators, car rental companies, and other vendors.

Wildcat Travel Group does not own, operate, manage, control, or supervise these third-party suppliers. We are not responsible for the acts, omissions, errors, delays, cancellations, schedule changes, service failures, financial default, negligence, insolvency, or decisions of any third-party supplier.

Our role is to assist with travel research, recommendations, quoting, booking support, itinerary coordination, and supplier communication. Final travel services are governed by the terms, policies, rules, and conditions of each supplier.

2. Acceptance of Terms

You agree to these Terms & Conditions when you do any of the following:

1. Submit a travel inquiry form.
2. Request a quote or itinerary.
3. Pay a consultation, planning, research, service, or booking fee.
4. Approve a travel proposal.
5. Authorize Wildcat Travel Group to apply payment to a supplier.
6. Make a deposit or final payment.
7. Sign or electronically acknowledge any Wildcat Travel Group agreement.

8. Travel on a reservation arranged by Wildcat Travel Group.

If multiple travelers are included in one booking, the primary traveler is responsible for sharing these Terms & Conditions with all travelers in the party. The primary traveler represents that they have authority to act on behalf of all travelers listed on the reservation.

Your access to and use of this website on which this document is found (the "Website") and all Services, is subject exclusively to these Terms and Conditions. The terms "you", "your" and similar pronouns refer to the person using or accessing the Website or the Services. The terms "we", "our," and similar pronouns refer to the independently contracted person or entity referred to in the header of this site (the "Company"). This is a legally binding agreement between you and the Company; please read it carefully. Unless explicitly stated otherwise, any features or services available at any time on the Website or the Services are subject to these Terms and Conditions. Accessing the Website or the Services in any manner, even by automated means, constitutes your use of said Website or the Services, respectively, and your agreement to be bound by these Terms and Conditions. If you do not accept these Terms and Conditions, you must immediately stop using the Website or the Services. You may not use the Website or the Services for any purpose that is unlawful or prohibited by these Terms and Conditions. You further expressly agree and acknowledge all of the following provisions:

We reserve the right to update or amend (collectively, "change") these Terms and Conditions at any time and will revise the effective date when we do so. It is your responsibility to check the Terms and Conditions regularly for any changes and to take note of the posted effective date of the Terms and Conditions. Your continued use of the Website or the Services, as the case may be, after the posted effective dates constitutes your agreement to be bound by these Terms and Conditions as modified, provided, however, that such modifications shall not apply to any disputes arising prior to the effective date of the changes. Accordingly, you hereby agree that your continued use of the Website constitutes your waiver to contest the enforceability of any such changes (whether for lack of notice or otherwise). Please do not use the Website if you disagree with the provisions of this paragraph. Otherwise, your continued use is to be deemed conclusive acceptance thereof.

3. Client Responsibility for Accurate Information

You are responsible for providing complete, accurate, and timely information for yourself and all travelers in your party. This includes, but is not limited to:

1. Full legal names exactly as they appear on passports, driver's licenses, birth certificates, or government-issued identification.
2. Dates of birth.
3. Gender markers, when required by suppliers.
4. Contact information.
5. Passport information.
6. Known Traveler Numbers, Global Entry numbers, or loyalty numbers.
7. Citizenship and residency information.
8. Accessibility needs.
9. Medical, dietary, mobility, allergy, or other travel-related needs.
10. Payment information.
11. Rooming preferences.
12. Bedding preferences.
13. Flight preferences.
14. Special occasion details.
15. Screenshots or Photos of current State ID's and/or Passports.
16. Emergency contact information.

Wildcat Travel Group is not responsible for denied boarding, denied entry, supplier penalties, cancellation fees, rebooking costs, name correction fees, document errors, or lost travel value resulting from inaccurate, incomplete, misspelled, or late information provided by the client.

Names on airline tickets, cruises, resorts, tours, and travel documents must match the traveler's government-issued identification. Name corrections may not always be permitted and may result in supplier penalties, fare increases, cancellation, or rebooking at the traveler's expense.

4. Quotes, Pricing, and Availability

All quotes are subject to availability and are not guaranteed until booked, confirmed, and deposited according to supplier requirements. Pricing may change without notice due to supplier inventory, airfare fluctuations, taxes, fuel surcharges, resort fees, exchange rates, government fees, port charges, service fees, or other costs beyond Wildcat Travel Group's control.

A quote does not create a reservation unless a supplier confirms the booking and payment has been applied as required. Travel components may sell out, increase in price, or become unavailable before payment is processed.

Wildcat Travel Group will make reasonable efforts to communicate quote expiration dates, deposit deadlines, and final payment due dates. However, supplier pricing and availability can change before the stated deadline.

5. Professional Planning, Research, and Service Fees

Wildcat Travel Group may charge professional fees for consultation, research, itinerary planning, group coordination, destination research, booking support, supplier management, change assistance, cancellation assistance, or other services.

Professional fees may include, but are not limited to:

1. Consultation fees.
2. Custom itinerary planning fees.
3. Research fees.
4. Booking management fees.
5. Group planning fees.
6. Destination wedding or honeymoon planning fees.
7. Cruise planning fees.
8. Change or cancellation assistance fees.
9. After-hours or emergency support fees.
10. Administrative processing fees.

Unless otherwise stated in writing, Wildcat Travel Group's professional fees are separate from supplier costs and are non-refundable once work has begun. These fees compensate Wildcat Travel Group for time, expertise, research, planning, communication, and administrative services, regardless of whether the client ultimately books or travels.

Supplier penalties, cancellation fees, fare increases, or non-refundable travel components are separate from Wildcat Travel Group's professional fees.

6. Deposits and Payments

Travel reservations often require a deposit to secure availability. Deposit amounts, due dates, final payment deadlines, accepted payment methods, and refundability are determined by the applicable supplier.

By authorizing payment, you agree that Wildcat Travel Group may submit payment information to the applicable supplier, host agency, payment processor, or booking platform for the purpose of securing travel services.

Payment may be required by credit card, debit card, ACH, check, payment link, or other approved method. Some suppliers may charge directly, while others may process payments through a host agency, consortia, tour operator, or payment processor.

A reservation is not guaranteed until the supplier confirms the booking and payment is accepted.

7. Final Payment Deadlines

You are responsible for making final payment by the deadline provided. Supplier deadlines are strict. Failure to pay by the required deadline may result in automatic cancellation, loss of deposit, price increases, loss of promotional offers, or cancellation penalties.

Wildcat Travel Group may send courtesy reminders, but failure to receive a reminder does not relieve you of payment responsibility.

If a reservation is canceled due to missed payment, Wildcat Travel Group is not responsible for reinstatement, fare increases, supplier penalties, lost deposits, or unavailable inventory.

8. Credit Card Authorization and Chargebacks

By providing payment information, you certify that you are authorized to use the payment method and authorize payment for travel services, professional fees, insurance, supplier deposits, final payments, and applicable charges.

You agree not to initiate a chargeback or payment dispute for charges that were authorized, non-refundable, subject to supplier terms, or related to services already rendered by Wildcat Travel Group.

Before disputing a charge, you agree to contact Wildcat Travel Group in writing so we may assist with documentation, supplier communication, and resolution where possible.

Chargebacks may result in cancellation of travel services, loss of supplier access, collection activity, legal fees, administrative fees, or termination of future service.

9. Cancellations by the Client

All cancellation requests must be submitted to Wildcat Travel Group in writing. The date and time the written cancellation is received will determine applicable supplier penalties, when allowed by supplier policy.

Cancellation penalties vary by supplier and may include:

1. Loss of deposit.
2. Partial refund.
3. Future travel credit.
4. Supplier cancellation fees.
5. Airline penalties.
6. Cruise line penalties.
7. Resort penalties.
8. Tour operator penalties.
9. Non-refundable taxes, fees, or service charges.
10. Full forfeiture of travel value.

Wildcat Travel Group professional fees are separate from supplier penalties and are generally non-refundable.

Refunds, if applicable, are controlled by supplier terms and processing timelines. Wildcat Travel Group cannot guarantee refund approval, refund amount, method of refund, or processing speed.

10. Changes by the Client

Change requests must be submitted in writing. Changes may include, but are not limited to:

1. Date changes.

2. Destination changes.
3. Traveler name changes.
4. Room category changes.
5. Flight changes.
6. Cruise cabin changes.
7. Passenger substitutions.
8. Excursion changes.
9. Transportation changes.
10. Package modifications.

Changes are subject to supplier approval, availability, fare differences, rebooking costs, penalties, and administrative fees. Some reservations may be fully non-changeable or non-refundable.

Wildcat Travel Group may charge an additional professional fee for change assistance, particularly for complex, urgent, group, or after-hours changes.

11. Supplier Changes, Cancellations, and Schedule Changes

Travel suppliers may change, cancel, delay, reschedule, substitute, or modify travel services. Examples include airline schedule changes, hotel renovations, cruise itinerary adjustments, tour cancellations, aircraft changes, room reassignments, transportation changes, excursion cancellations, or destination disruptions.

Wildcat Travel Group will make reasonable efforts to assist clients with supplier communication and available options. However, Wildcat Travel Group does not control supplier decisions and is not responsible for supplier changes, refunds, credits, compensation, or service failures.

Airline refund rights may be governed by U.S. Department of Transportation rules when flights are to, from, or within the United States. The airline remains responsible for determining and processing applicable refunds under its rules and applicable consumer protection requirements.

12. Refunds and Travel Credits

Refunds are never guaranteed unless expressly authorized by the supplier or required by applicable law. Many travel components are non-refundable, including but not limited to:

1. Airfare.
2. Deposits.
3. Promotional rates.
4. Resort packages.
5. Cruise fares after penalty periods begin.
6. Excursions.
7. Event tickets.
8. Insurance premiums.
9. Professional planning fees.
10. Group deposits.
11. Certain taxes and supplier fees.

Refunds may be issued to the original form of payment, by check, by travel credit, voucher, future travel credit, supplier credit, or other method determined by the supplier.

Travel credits may be subject to expiration dates, blackout dates, rebooking rules, fare differences, name restrictions, supplier limitations, and availability.

Wildcat Travel Group is not responsible for expired credits, supplier bankruptcy, policy changes, or the client's failure to use credits before expiration.

13. Travel Insurance

Wildcat Travel Group strongly recommends that every traveler purchase comprehensive travel insurance.

Travel insurance may help protect against certain covered risks, which may include trip cancellation, trip interruption, emergency medical expenses, emergency evacuation, travel delay, baggage loss, supplier default, illness, injury, severe weather, or other covered events, depending on the policy purchased.

Travel insurance is subject to the terms, exclusions, limitations, and claim procedures of the insurance provider. Coverage varies by plan and may not cover every reason for cancellation or every travel disruption.

Some benefits, such as pre-existing condition waivers or cancel-for-any-reason options, may only be available if purchased within a specific period after the initial trip deposit.

If you decline travel insurance, you understand that you may be personally responsible for cancellation penalties, medical expenses, evacuation costs, supplier penalties, delays, lost baggage, interruptions, or other financial losses.

Please consult the Travel Insurance provider for questions and further details. Your travel agent will provide the contact information. Wildcat Travel Group's Agents are not licensed insurance agents.

Travel Insurance Acceptance / Declination

Client selection:

- I accept travel insurance and request a quote.
- I decline travel insurance and understand the financial risks of traveling uninsured.
- I have purchased my own travel insurance independently.

14. Passports, Visas, Entry Requirements, and Travel Documents

You are solely responsible for obtaining and verifying all required travel documents before departure. This may include:

1. Passport.
2. Visa.
3. REAL ID-compliant driver's license.
4. Birth certificate.
5. Government-issued photo identification.
6. Vaccination records.
7. Travel authorization.
8. Minor consent forms.
9. Marriage certificate or name-change documentation.
10. Residency permits.
11. Transit visas.
12. Cruise boarding documents.
13. Destination-specific health forms.
14. Customs or immigration forms.

For international travel, many destinations require passports to be valid beyond the return date of travel. Clients should verify the specific rules for every destination and transit country. The U.S. Department of State provides passport and international travel information, and travelers should review official destination requirements before booking and again before departure.

For U.S. domestic air travel, travelers 18 and older must present a REAL ID-compliant identification or another TSA-accepted form of identification. Clients should confirm current TSA identification requirements before departure.

Wildcat Travel Group may provide general reminders, but we are not responsible for verifying every traveler's legal ability to enter, exit, or transit a destination. Denied boarding, denied entry, deportation, quarantine, fines, rebooking costs, or travel losses due to improper documentation are the traveler's responsibility.

15. Health, Vaccinations, Medical Conditions, and Fitness to Travel

You are responsible for determining whether you are medically fit to travel and for consulting appropriate medical professionals before travel.

Some destinations may require or recommend vaccines, medications, testing, or health precautions. The CDC provides destination-specific travel health recommendations, including vaccine and health guidance for international destinations.

You are responsible for:

1. Reviewing health requirements for each destination.
2. Consulting your physician or travel medicine provider.
3. Carrying required medications and prescriptions.
4. Understanding medical limitations.
5. Obtaining required vaccinations or documentation.
6. Considering travel insurance with medical and evacuation coverage.
7. Advising Wildcat Travel Group of travel-related limitations that may affect planning.

Wildcat Travel Group does not provide medical advice and is not responsible for health-related travel decisions, denied entry due to health requirements, medical emergencies, quarantine, illness, injury, or destination health restrictions.

16. Accessibility, Mobility, and Special Needs

Travelers with disabilities, limited mobility, medical equipment, service animals, dietary restrictions, allergies, sensory needs, or other special requirements must notify Wildcat Travel Group in writing before booking.

Wildcat Travel Group will make reasonable efforts to communicate special requests to suppliers. However, special requests are not guaranteed unless confirmed in writing by the supplier.

Accessibility standards vary by destination, supplier, ship, aircraft, resort, hotel, vehicle, tour operator, and country. Wildcat Travel Group is not responsible for inaccessible facilities, unavailable accommodations, denied requests, equipment failures, destination limitations, or supplier inability to meet requested needs.

Travelers are responsible for determining whether an itinerary is suitable for their physical, medical, and personal needs.

17. Minors Traveling

Travelers under the age of 18 may be subject to additional documentation requirements, especially when traveling internationally, cruising, traveling with one parent, traveling with relatives, or traveling with non-parent adults.

Required documents may include:

1. Birth certificate.
2. Passport.
3. Visa.
4. Notarized parental consent letter.
5. Custody documentation.
6. Adoption documentation.
7. Court orders.

8. School travel authorization.
9. Medical consent forms.

The client is responsible for confirming and obtaining all required documentation for minors. Wildcat Travel Group is not responsible for denied boarding, denied entry, or travel disruption due to missing or insufficient minor documentation.

18. Air Travel

Airline reservations are governed by the airline's contract of carriage, fare rules, baggage policies, schedule change policies, cancellation policies, and refund rules.

You are responsible for:

1. Reviewing airline schedules before departure.
2. Checking in on time.
3. Confirming baggage rules and fees.
4. Confirming seat assignments.
5. Monitoring flight changes.
6. Arriving at the airport with sufficient time.
7. Carrying proper identification.
8. Complying with airline and TSA requirements.

Airline seats, aircraft type, schedules, connections, baggage fees, and services may change without notice. Seat assignments are requests unless confirmed by the airline and may still be changed by the airline.

Wildcat Travel Group is not responsible for missed flights, airline delays, cancellations, misconnections, baggage issues, seat changes, airport closures, security delays, weather disruptions, or airline policy decisions.

19. Hotels, Resorts, and Accommodations

Hotel and resort reservations are subject to supplier terms, including check-in/check-out times, resort fees, deposits, incidental holds, occupancy limits, bedding requests, room location, smoking policies, accessibility, amenities, and cancellation rules.

Room photos, descriptions, star ratings, amenities, and resort classifications are provided by suppliers and may change without notice. Wildcat Travel Group does not guarantee room location, bedding configuration, view, connecting rooms, early check-in, late check-out, upgrades, specific decor, or proximity to amenities unless expressly confirmed in writing by the supplier.

Resorts and hotels may perform renovations, maintenance, amenity closures, pool closures, beach restoration, restaurant changes, or service adjustments. Wildcat Travel Group is not responsible for supplier property changes or guest experience issues beyond our control.

20. Cruises

Cruise reservations are subject to cruise line terms and conditions, passenger ticket contracts, cancellation schedules, documentation requirements, onboard policies, medical fitness rules, and itinerary change policies.

Cruise lines may change ports, arrival times, departure times, onboard programming, ship assignments, cabin assignments, dining times, health protocols, or itineraries for safety, operational, weather, medical, political, or other reasons.

Travelers are responsible for:

1. Reviewing cruise documents.
2. Completing online check-in.
3. Carrying required identification.

4. Arriving at the port on time.
5. Understanding onboard expense policies.
6. Complying with cruise line rules.
7. Purchasing travel insurance.
8. Understanding passport and visa requirements for all ports.

Wildcat Travel Group is not responsible for denied boarding, missed embarkation, port changes, seasickness, onboard expenses, cruise line decisions, or failure to comply with cruise requirements.

21. Tours, Excursions, Activities, and Transportation

Tours, excursions, activities, transfers, and transportation services are operated by third-party suppliers. Participation may involve risks, including physical exertion, weather exposure, water activities, wildlife, vehicles, boats, aircraft, uneven terrain, altitude, equipment failure, or other hazards.

You are responsible for reviewing activity requirements, age limits, weight limits, health restrictions, mobility requirements, cancellation rules, and safety instructions.

Wildcat Travel Group is not responsible for injury, illness, death, loss, delay, cancellation, disappointment, or damages arising from participation in third-party tours, excursions, activities, or transportation services.

22. Rental Cars and Ground Transportation

Rental car reservations are subject to rental company rules, including driver age, license requirements, credit card requirements, deposits, insurance, fuel policies, tolls, mileage limits, vehicle category, taxes, fees, and local driving laws.

Vehicle category is not a guarantee of a specific make or model. Rental companies may deny rental based on driver eligibility, payment issues, lack of proper identification, insufficient credit, or policy restrictions.

Wildcat Travel Group is not responsible for rental denial, traffic violations, accidents, tolls, parking fees, damage claims, fuel charges, insurance disputes, or local driving conditions.

23. Group Travel

Group travel may involve special terms, deadlines, deposits, minimum participation levels, room block rules, name deadlines, attrition penalties, cancellation schedules, and group contract requirements.

For group bookings:

1. Space may be limited.
2. Rates may depend on minimum participation.
3. Deposits may be non-refundable.
4. Room categories may sell out.
5. Late additions may be priced differently.
6. Supplier deadlines are strict.
7. Name changes may be limited.
8. Group amenities are not guaranteed unless confirmed by the supplier.
9. One traveler's cancellation may affect pricing for others.
10. Group leaders may have additional responsibilities.

Wildcat Travel Group is not responsible for a traveler's failure to meet group deadlines, submit required information, pay on time, or follow supplier rules.

24. Destination Weddings, Honeymoons, and Special Occasions

Wildcat Travel Group may assist with travel arrangements for destination weddings, honeymoons, anniversaries, birthdays, family reunions, or other special occasions.

Wedding packages, ceremony requirements, legal marriage requirements, document deadlines, translation requirements, blood tests, residency requirements, officiant availability, venue availability, decor, photography, private events, and group amenities are controlled by the resort, destination, wedding provider, or local government.

Wildcat Travel Group is not responsible for legal marriage validity, destination wedding documentation, resort wedding coordination failures, weather, venue changes, decor substitutions, vendor issues, or supplier service failures.

25. Destination Risks and Travel Advisories

Travel involves inherent risks. These may include illness, injury, crime, terrorism, political unrest, civil disturbance, weather events, natural disasters, strikes, supplier bankruptcy, transportation disruption, border closures, epidemics, pandemics, quarantine, war, government restrictions, and other events beyond Wildcat Travel Group's control.

You are responsible for researching destination conditions and determining whether travel is appropriate for you.

Wildcat Travel Group may provide general destination information, but we do not guarantee safety, security, entry, exit, weather, local conditions, or uninterrupted travel.

26. Force Majeure

Wildcat Travel Group is not liable for failure to perform or for travel disruption caused by events beyond our reasonable control. These events may include, but are not limited to:

1. Acts of God.
2. Severe weather.
3. Hurricanes.
4. Floods.
5. Earthquakes.
6. Fires.
7. Pandemics or epidemics.
8. Government restrictions.
9. Border closures.
10. War.
11. Terrorism.
12. Civil unrest.
13. Strikes or labor disputes.
14. Supplier bankruptcy.
15. Airline disruptions.
16. Cruise disruptions.
17. Technology outages.
18. Cyberattacks.
19. Power failures.
20. Public health emergencies.

In such cases, supplier terms will control available remedies, which may include cancellation penalties, refunds, credits, rebooking, or no compensation.

27. Client Conduct

Travelers are expected to behave respectfully, lawfully, and safely. Suppliers may refuse service, remove travelers, deny boarding, or terminate participation due to disruptive behavior, intoxication, harassment, illegal activity, unsafe conduct, failure to follow rules, or noncompliance with supplier policies.

Wildcat Travel Group is not responsible for losses resulting from a traveler's conduct, denial of service, removal from travel services, arrest, fines, damages, or supplier-imposed penalties.

28. Refusal of Service

Wildcat Travel Group reserves the right to refuse, discontinue, or terminate services to any client when appropriate, including but not limited to situations involving abusive behavior, harassment, threats, fraud, repeated payment issues, chargebacks, unreasonable demands, unlawful activity, or refusal to comply with these Terms & Conditions.

29. Supplier Terms Incorporated

All supplier terms and conditions are incorporated into this agreement. By booking travel, you agree to comply with the terms of each applicable supplier.

In the event of a conflict between Wildcat Travel Group's Terms & Conditions and a supplier's terms, the supplier's terms will generally control the specific travel service provided by that supplier.

You are responsible for reviewing supplier terms before authorizing payment.

30. Errors and Omissions

Wildcat Travel Group makes reasonable efforts to provide accurate quotes, descriptions, itineraries, and travel information. However, errors, omissions, misprints, supplier inaccuracies, or technology issues may occur.

Wildcat Travel Group reserves the right to correct errors and update pricing, availability, itinerary details, or terms when necessary. Suppliers may also correct pricing errors or cancel reservations created with erroneous rates.

Wildcat Travel Group is not responsible for typographical errors, supplier website errors, inventory errors, system glitches, or mistaken pricing.

31. Loyalty Programs, Promotions, and Rewards

Loyalty points, hotel rewards, airline miles, cruise loyalty benefits, upgrades, onboard credits, resort credits, and promotional amenities are subject to supplier rules and availability.

Wildcat Travel Group is not responsible for missing points, denied loyalty benefits, changed promotions, expired offers, unavailable upgrades, or supplier refusal to honor promotional benefits.

32. Privacy and Personal Information

Wildcat Travel Group collects personal information necessary to plan and book travel. This may include names, dates of birth, contact information, passport information, payment information, travel preferences, medical or accessibility notes, loyalty numbers, and emergency contacts.

Your information may be shared with suppliers, host agencies, insurance providers, payment processors, and booking platforms as necessary to provide travel services.

Wildcat Travel Group will make reasonable efforts to protect client information. However, no electronic communication or storage system is completely secure. You acknowledge that travel planning may require transmission of personal information to third parties.

Sensitive information should be provided only through approved secure methods when available.

33. Photographs, Testimonials, and Marketing

Wildcat Travel Group may request permission to share client testimonials, travel photos, reviews, or trip highlights for marketing purposes.

We will not intentionally publish private client travel details, full legal names of minors, passport information, payment information, or sensitive personal information without permission.

Client photos or testimonials will only be used when voluntarily submitted or approved for marketing use.

34. Communications and Electronic Signatures

You agree that Wildcat Travel Group may communicate with you by email, phone, text message, online form, electronic signature platform, social media message, or other reasonable communication method.

Electronic approvals, typed names, checked boxes, email confirmations, payment authorizations, and digital signatures may be treated as valid consent and acceptance.

You are responsible for monitoring communication channels and responding in a timely manner to requests for information, approvals, and payments.

By either filling out our contact form or providing contact information as part of a travel-related prospective or final booking or reservation, you give us express written consent to contact you by phone, e-mail, or text messages to (i) provide notices regarding your bookings and travel itineraries, (ii) investigate or prevent fraud, or (iii) collect a debt owed to us. You agree that we may contact you using autodialed or prerecorded message calls, emails, social media, and text messages to carry out the purposes we have identified above. We will not share your phone number(s) with third parties for their own purposes without your consent. Standard telephone minute and text charges may apply. We will not use autodialed or prerecorded message calls or texts to contact you for marketing purposes at the telephone number(s) you designate unless we receive your prior express written consent. You do not have to consent to receive autodialed or prerecorded message calls or texts in order to use the Services. YOU EXPRESSLY AGREE THAT WE MAY CONTACT YOU EVEN IF YOU HAVE PREVIOUSLY REGISTERED YOUR PHONE WITH A FEDERAL OR STATE "DO NOT CALL" REGISTRY. You have the right to withdraw your consent and may opt out of receiving phone calls by contacting us in any of the methods listed in the "Contact" section of the Website. In addition, you may opt out of e-mails by clicking the "unsubscribe" link in any e-mail we send to you, and you may opt out of text messages by replying "STOP" to text messages you receive from us. If you opt out and then re-enable any of these services, you will be deemed to have again given us your express written consent to contact you via any services you re-enable.

35. Limitation of Liability

To the fullest extent permitted by law, Wildcat Travel Group shall not be liable for indirect, incidental, consequential, special, punitive, or exemplary damages, including lost vacation value, emotional distress, inconvenience, lost wages, lost business opportunities, loss of enjoyment, or other damages arising from travel disruptions or supplier actions.

Wildcat Travel Group's liability, if any, shall be limited to the amount of professional fees paid directly to Wildcat Travel Group for the specific service giving rise to the claim, excluding supplier charges, travel costs, insurance premiums, taxes, and third-party fees.

Some jurisdictions may not allow certain limitations of liability, so this section applies only to the extent permitted by applicable law.

USE OF THE SERVICES IS AT YOUR OWN RISK. EXCEPT AS EXPRESSLY PROVIDED IN THESE TERMS AND CONDITIONS, THE SERVICES ARE PROVIDED "AS IS" AND WE MAKE NO WARRANTY, EXPRESS OR LIMITED, WITH RESPECT TO THE SERVICES, INCLUDING ANY AND ALL WARRANTIES OF TITLE,

MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE, AND ALL SUCH WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED.

WE ARE NOT LIABLE FOR ANY DAMAGES WHATSOEVER TO THE EXTENT ARISING DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH LOST OR ALTERED MESSAGES OR TRANSMISSIONS OR UNAUTHORIZED ACCESS TO OR THEFT, ALTERATION, LOSS, DAMAGE OR DESTRUCTION OF YOUR CONTENT, DATA, PROGRAMS, INFORMATION, NETWORK OR SYSTEMS, EXCEPT TO THE EXTENT THAT ANY OF THE FOREGOING IS CAUSED BY OUR GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT.

NOTWITHSTANDING ANY PROVISION OF THESE TERMS AND CONDITIONS TO THE CONTRARY, NONE OF THE COMPANY AFFILIATES SHALL BE LIABLE TO YOU FOR ANY LOST PROFITS, SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL COSTS, LIABILITIES OR DAMAGES, WHETHER IN BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, MISREPRESENTATIONS, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF FORESEEABLE, ARISING FROM THE USE OR PERFORMANCE OF THE SERVICES, ANY INTERRUPTION OF SERVICES, OR ANY DELAY, ERROR OR LOSS OF DATA OR INFORMATION ARISING IN ANY MANNER OUT OF, OR IN CONNECTION WITH, THESE TERMS AND CONDITIONS, WHETHER OR NOT COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, ALL CLAIMS FOR WHICH ARE HEREBY SPECIFICALLY WAIVED. TO THE EXTENT SUCH DISCLAIMER IS PERMITTED BY LAW, WE HEREBY DISCLAIM LIABILITY FOR ANY OF THE FOREGOING COSTS, LIABILITIES OR DAMAGES CAUSED BY OUR GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT. THE FOREGOING LIMITATIONS OF LIABILITY WILL APPLY TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW.

YOU ACKNOWLEDGE THAT THE SERVICES ARE NOT GUARANTEED TO BE SECURE OR FREE FROM TAMPERING, VIRUSES, OR OTHER SECURITY VIOLATIONS. ACCORDINGLY, WE HEREBY DISCLAIM ANY AND ALL LIABILITY OR RESPONSIBILITY WHATSOEVER FOR THE SECURITY OF THE SERVICES, WHETHER OR NOT YOU HAVE IMPLEMENTED ENCRYPTION, FIREWALL PROTECTION OR ANY OTHER INTERNET SECURITY SERVICE OR DEVICE. YOU AGREE THAT THE TRANSMISSION OR USE OF CONTENT VIA THE SERVICES IS AT YOUR OWN RISK.

36. Indemnification

You agree to indemnify and hold harmless Wildcat Travel Group, its owners, employees, contractors, affiliates, agents, and representatives from any claims, losses, damages, liabilities, penalties, costs, or expenses arising from:

1. Inaccurate information provided by you.
2. Failure to obtain required travel documents.
3. Failure to comply with supplier terms.
4. Failure to comply with laws or destination requirements.
5. Traveler conduct.
6. Payment disputes or chargebacks.
7. Claims by other travelers in your party.
8. Medical, health, or accessibility issues not disclosed before booking.
9. Refusal of service by suppliers.
10. Travel decisions made against advice or without insurance.
11. You agree to indemnify, defend and hold Company and its shareholders, members, board of directors, board of managers, officers, managers, employees, agents, independent contractors, attorneys, suppliers, vendors or representatives (collectively with Company, the "Company Affiliates") harmless from and against any and all Claims and Damages arising directly or indirectly (i) from any breach by you of these Terms & Conditions, and (ii) any Claim brought or threatened against Company by any third party arising (a) out of your use of the Services or (b) by reason of or in connection with any Content submitted, posted or transmitted through the Services, howsoever such Claims or Damages are suffered or incurred by Company as a result of (a) or (b).
12. For purposes of these Terms and Conditions:

- a. "Claim" shall mean any suit, claim, demand, cause of action, administrative, regulatory or judicial action, proceeding (including condemnation or appropriation proceedings), hearing, written notice, arbitration, investigation, request for information, litigation, charge or complaint.
- b. "Damages" shall mean any and all injury, damage, liability, judgment, loss, penalty, interest, cost and expense, including reasonable attorneys' fees and court costs incurred due to, as part of, or resulting from an asserted or threatened Claim.

37. Dispute Resolution

Before filing any legal claim, you agree to contact Wildcat Travel Group in writing and provide a reasonable opportunity to resolve the concern.

Any dispute arising from services provided by Wildcat Travel Group shall be governed by the laws of the State of Alabama, unless another jurisdiction is required by law.

Venue for any dispute shall be in Baldwin County, Alabama, unless prohibited by applicable law.

38. Severability

If any section of these Terms & Conditions is found to be invalid, unlawful, or unenforceable, the remaining sections shall remain in full force and effect.

39. Governing Law and Use of Terms

Captions and paragraph headings used in these Terms and Conditions are for convenience only, are not substantive provisions, and are not to be used to interpret any provision hereof. Pronouns used herein are to be construed as masculine, feminine, or neuter, and both singular and plural, as the context may require, and the term "person" includes an individual, corporation, limited liability company, association, partnership, limited partnership, limited liability partnership, trust, and other organization, as the case may be. The words "include," "exclude," and derivations thereof are not to be construed as terms of limitation. The words "day," "month," and "year" mean, respectively, business day, calendar month, and calendar year. Section references refer to sections of these Terms and Conditions.

In the event of any conflict between these Terms and Conditions and any contract between you and the Company, the latter shall control.

Should any part or provision of this Agreement, for any reason, be declared invalid or illegal, such invalidity or illegality shall not affect the validity of any remaining portion, which remaining portion shall remain in force and effect as if this Agreement had been executed with the invalid or illegal portions thereof eliminated.

All the provisions herein contained shall be binding upon and inure to the benefit of the respective heirs, personal representatives, successors, and assigns of the parties hereto. Outside Agents may assign all of its rights hereunder at any time without notice or consent.

This Agreement shall be construed and enforced in accordance with the laws of the State of Alabama. In the event of any legal action or proceeding arising from this Agreement, the parties agree that the state court forum for said litigation shall be in Bay Minette, Alabama, in the court of appropriate jurisdiction, and that the federal court jurisdiction shall be in Mobile, Alabama. The parties hereto submit to the exclusive jurisdiction of such courts and hereby waive any objection or defense to such jurisdiction or venue, including any defense based upon inconvenient forum.

40. Updates to Terms & Conditions

Wildcat Travel Group may update these Terms & Conditions at any time. The version in effect at the time of booking will generally apply to that booking, unless changes are required by law, supplier policy, or mutual written agreement.

Clients are encouraged to review the current Terms & Conditions before each booking.

41. Entire Agreement

These Terms & Conditions, together with any signed proposal, invoice, authorization form, supplier terms, travel insurance waiver, and written communications, constitute the agreement between you and Wildcat Travel Group regarding travel planning and booking services.

42. Acceptable Use

1. For purposes of these Terms of Use, "Content" means information, text, graphics, logos, photographs, images, moving images, sound, illustrations and other materials made available, displayed or transmitted over, by, or in connection with the Services (including information made available by means of an Internet "hyperlink", a third party Web posting, e-mail, or similar means), including all trademarks, trade names service marks and domain names contained therein, as well as the contents of any mobile applications, websites, social media, bulletin boards, chat forums, and all updates, upgrades, modifications, and other version of any of the foregoing.
2. With regard to the use of the Services, including any and all Content that you upload, send, post, e-mail, or otherwise transmit while using the Services, you represent and warrant that (i) you are the true owner of or have and will have at all times sufficient rights, without limitation, to upload the Content; (ii) the Content does not and will not violate: (a) the copyrights, patents, trade secrets, trademarks, service marks or other intellectual property rights; (b) any other property rights; (c) privacy rights; or (d) any other proprietary rights of any other person, business, or entity; and (iii) the transmission of the Content does not and will not violate any laws or breach any licenses or other agreements to which you are a party. Except as specifically permitted by law, you may not post, modify, distribute, or reproduce in any way copyrighted or other proprietary materials without obtaining the prior written consent of the copyright owner of such materials.
3. You acknowledge that all Content, whether posted publicly or transmitted privately over, by, or in connection with the Services is the sole responsibility of the person from whom such Content originated. You agree and acknowledge that (i) we do not control or endorse the Content and (ii) that we cannot guarantee the accuracy, integrity or quality of such Content. You further agree and acknowledge that by using the Services you may be exposed to Content that is inaccurate, offensive or indecent. You agree that the Company will not be liable whatsoever for any Content or for any loss or damage of any kind resulting, directly or indirectly, from the use of or reliance on any Content transmitted via the Services and you hereby assume and agree to bear all risks associated with the use of any Content, including any reliance on the accuracy or completeness of such Content.
4. In using the Services, you agree not to upload, send, post, e-mail, or otherwise transmit via the Services any Content that (i) contains viruses other code or software that damages, destroys or interferes with (or is intended to damage, destroy, or interfere with) the communications networks or computer systems of Company, or our employees, contractors, affiliates, or customers, (ii) contains unlawful, tortious, libelous, defamatory, abusive, racist, harassing, or threatening material, or is invasive of another's privacy, another's right of publicity, is pornographic (including but not limited to child pornography), or otherwise objectionable as determined by us in our sole discretion, or (iii) constitutes unsolicited commercial bulk email (spam), or is prohibited by the CAN-SPAM Act of 2003, or any other applicable law regulating e-mail services.
5. We have the right, at our sole discretion, to remove any material that breaches these Terms and Conditions or is (in our sole reasonable opinion) otherwise objectionable.

6. You may not use the Services, either manually or by means of an automated tool, to collect the contact information or personally identifiable information of other users of the Services for any purpose (other than using the Services), including, but not limited to, the collection of such information for advertising or direct marketing to users of the Services outside of the Services.
7. You may not use the Services to interfere with, gain unauthorized access to, or otherwise violate the security of our (or another party's) network, servers, computers, other control devices, software, or data, or to attempt to do any of the foregoing. Examples of system or network security violations include but are not limited to:
 - a. Unauthorized monitoring, scanning, or probing of networks or systems or any other action aimed at the unauthorized interception of data or the harvesting of e-mail addresses;
 - b. Use any forged, false, misleading number identity, email header, invalid or non-existent domain names in email or postings nor employ techniques to hide, obscure or counterfeit the source of e-mail or other posting;
 - c. Hacking, attacking, gaining access to, breaching, circumventing or testing the vulnerability of the user authentication or security of any host, network, server, personal computer, network access and control devices, software or data without express authorization of the owner of the system or network;
 - d. Impersonating others, phishing, or secretly or deceptively obtaining personal information of third parties; or
 - e. Using any program, file, script, command or transmission of any message or content of any kind, designed to interfere with a terminal session, the access to or use of the Internet or any other means of communication; except in the case of authorized legitimate network security operations, distributing or using tools designed to compromise security (including but not limited to SNMP tools), including cracking tools, password guessing programs, packet sniffers or network probing tools; or programs that may damage the operation of another's network, system, computer or other property.

Client Acknowledgment

By signing below, checking an online acceptance box, submitting payment, approving a quote, or authorizing Wildcat Travel Group to book travel, I acknowledge and agree that:

1. I have read and understand these Terms & Conditions.
2. I am responsible for reviewing all travel details for accuracy.
3. I am responsible for passports, visas, identification, health requirements, and travel documents.
4. I understand supplier prices and availability may change until booked.
5. I understand deposits, payments, and fees may be non-refundable.
6. I understand travel insurance is strongly recommended.
7. I understand Wildcat Travel Group acts as an intermediary and does not control third-party suppliers.
8. I accept responsibility for all travelers included in my booking.

Primary Traveler's Name: _____

Signature: _____

Travel Destination: _____

Travel Dates: _____

Travel Reservation Number or Booking Numbers: _____

NOTE: It is the responsibility of the primary traveler to ensure all party travelers are aware of these terms and conditions. The primary traveler signs for all parties involved in this trip and/or destination.